

TRANSIT DAMAGE POLICY

(FOR DISTRIBUTER)

SCOPE OF WORKING:

This is applicable for Zebion products found damage due to transiting between Zebion to billing point. The days applicable for the same are mentioning as below.

TELEVISION 15 days from Zebion Invoice (Or 8 days of POD Proof)

REST PRODUCTS 30 days from Zebion Invoice

STEPS TO FOLLOW FOR FAST RESOLUTION:

- 1** BDM/ BM/ ZM/ Sales Executive or Distributer will write mail immediately on receipt of damage goods to-
 - Keep in to: servicehead@zebiön.in
 - Keep CC to: service@zebiön.in and rajesh@zebiön.in
- 2** Damage part's photo shall be attached to the mail.
- 3** Mail Body shall content following details,
 - Distributer's Name
 - Zebion Invoice Number
 - Zebion Invoice Date
 - Serial Number (Entire Serial Number/s)
- 4** While mentioning Serial number, make sure to insert manually, instead of this a presented photograph will not considerable.
- 5** Any communication through Messengers (like What's App, Facebook Massager, etc.) will not consider in any manners.

Call zebiön® Hotline

+91 9623 44 11 66

www.zebiön.in